

*Shockey Monkey*




# **Email Connector Deployment Guide**

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If your MX records are not pointed at ExchangeDefender you're seeing the following alert:

**Deployment Incomplete**



Dear [REDACTED]

Our records indicate that your Shockey Monkey deployment is not complete. In order to enable full functionality of Shockey Monkey you need to make the following changes:

[REDACTED] domain must use inbound30.exchangedefender.com as the primary MX

To use features of Shockey Monkey that generate large volumes of email, your domain must be protected by ExchangeDefender. ExchangeDefender is provided **free of charge** to all Shockey Monkey service providers and can be signed up for at [www.ownwebnow.com/partners](http://www.ownwebnow.com/partners).

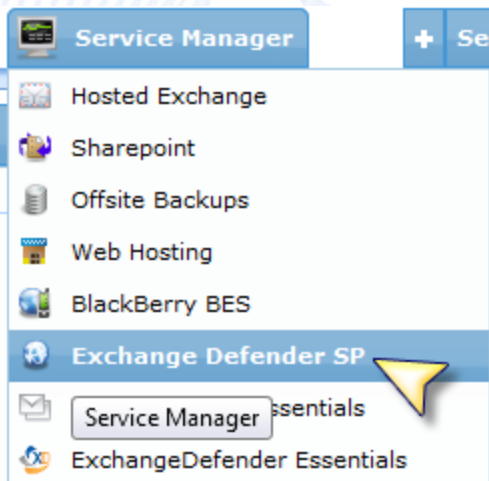
**Note**

*ExchangeDefender is provided free of charge and required due to the volume of email your portal can send for email notifications, new account creation, contact list imports, etc. Because the mail would originate from our IP address range, we are not able to "spooF" or send mail on behalf of domains that are not protected by ExchangeDefender. If you use a freemail system such as google.com, yahoo.com or another domain that we cannot send mail on behalf of, you will need to register a domain name to use with Shockey Monkey. Due to the volume of mail the system can generate, and the bulk / identical structure of those messages, no exceptions can be made. We are providing ExchangeDefender free of charge in hopes that you like it, use it for business continuity, and consider reselling to your clients.*

This means that you have to add the domain that you signed up with to ExchangeDefender but as mentioned in the warning above, it's also Free as a Service Provider.

ExchangeDefender for Service Providers Ordering process:

- Log into <https://support.ownwebnow.com> your credentials were emailed to you when you signed up for your new Shockey Monkey portal.
- Mouse over Service Manager and select Exchange Defender SP



On the subsequent screen you'll create your Service Provider ID for ExchangeDefender.

This will generate an email to you with your credentials. Once you have that, use that information to log into <https://admin.exchangedefender.com/> and follow the linked guide [http://www.exchangedefender.com/ExchangeDefender\\_Deployment\\_Guide.php](http://www.exchangedefender.com/ExchangeDefender_Deployment_Guide.php).

