

*Shockey Monkey*



# **Monkey Remote**

**(Web Management)**

Version: BETA 1.0

# Web Management


Here we will go through the different areas of the Monkey Remote management console.

## Dashboard




The dashboard gives you a general overview of all of the machines in a given organization. It will allow you to see at a glance how many machines are online / offline. Also in this view you will see the top 20 alerts / errors across all machines.

### Main Overview

**Machine Status Overview**



**Recent System Warning**

Event Log			
Source	Message	Time	
 EventLog HANK-NEWMAN	The previous system shutdown at 15624 PM on 1232010 was unexpected.	Dec 3rd, 2010	1:58 pm
 DCOM HANK-NEWMAN	The description for Event ID -1073731814 in Source DCOM cannot be found. The local computer may not have the necessary registry information or message DLL files to display the message or you may not	Dec 3rd, 2010	1:08 pm
 Service Control Manager HANK-NEWMAN	The Monkey Connect service terminated unexpectedly. It has done this 1 time(s).	Dec 3rd, 2010	1:02 pm

Version: 1.0  
[Generate Installer](#)

**Agents Installed**

Machine Name	Status	Remote Sessions	Last Online
HANK-NEWMAN	Online	No Active Sessions	



# Machine Overview

Selecting a machine from the dashboard will allow you to see detailed information about that certain machine.

Machine Name	Status	Remote Sessions	Last Online
HANK-NEWMAN 	Online	No Active Sessions	

The information provided on this screen allows you to quickly identify the hardware and software you are dealing with, on a per machine basis.

System Information - Collected: 2010-12-14 10:49:33	
Manufacturer	Gigabyte Technology Co. Ltd.
Product Name	EP45-UD3R
System Serial Number	;
Chassis Serial Number	
Chassis Asset Tag	System Enclosure 0
Chassis Manufacturer	Gigabyte Technology Co. Ltd.
Chassis Type	Low_Profile_Desktop
Motherboard Manufacturer	Gigabyte Technology Co. Ltd.
Motherboard Product	EP45-UD3R
Motherboard Serial Num	
Processor Family	Intel(R) Core(TM)2 Quad CPU Q8200 2.33GHz
Processor Manufacturer	GenuineIntel
CPU Max Speed	2333
CPU Current Speed	1983

Memory Devices					
Size	Form Factor	Location	Type	Speed	
1024	DIMM	A3	Unknown	800	
1024	DIMM	A2	Unknown	800	
1024	DIMM	A1	Unknown	800	
1024	DIMM	A0	Unknown	800	

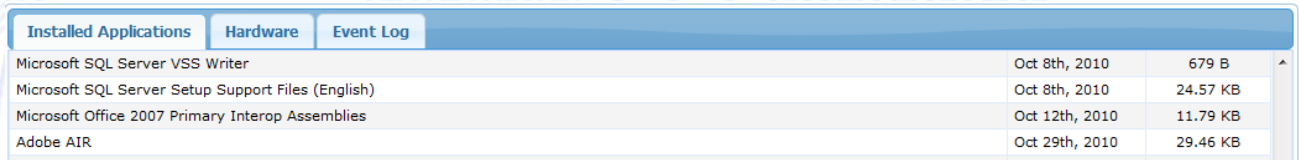
Network Adapters			
Name	Device	ID	MAC Address
Realtek RTL8168C(P)8111C(P) Family PCI-E Gigabit Ethernet NIC (NDIS 6.20)	7		001FC4AA33A

Installed Applications	Hardware	Event Log
<b>Installed Applications</b>		
Name	Install Date	Estimated Size
Adobe Reader 9.4.0	Oct 29th, 2010	211.98 KB
Windows Live Writer	Dec 14th, 2010	68 B
Windows Live Writer	Dec 14th, 2010	10.52 KB
Crystal Reports Basic for Visual Studio 2008	Oct 6th, 2010	173.25 KB
Windows Live Photo Common	Dec 14th, 2010	10.84 KB
Windows Live Writer	Dec 14th, 2010	604 B
SmartCode ServerX VNC Server ActiveX 1.1.7.0	Nov 29th, 2010	1.81 KB
AVG 2011	Nov 23rd, 2010	4.53 KB
Windows Live Mesh	Oct 4th, 2010	32 B
Windows Live Mail	Dec 14th, 2010	17.98 KB
Microsoft SQL Server Database Publishing Wizard 1.2	Oct 6th, 2010	6.19 KB
Windows Mobile 5.0 SDK R2 for Smartphone	Oct 6th, 2010	78.52 KB
Microsoft Outlook Social Connector Provider for Facebook 32-bit	Oct 6th, 2010	226 B
Microsoft Application Error Reporting	Oct 4th, 2010	8.21 KB



## Installed Applications

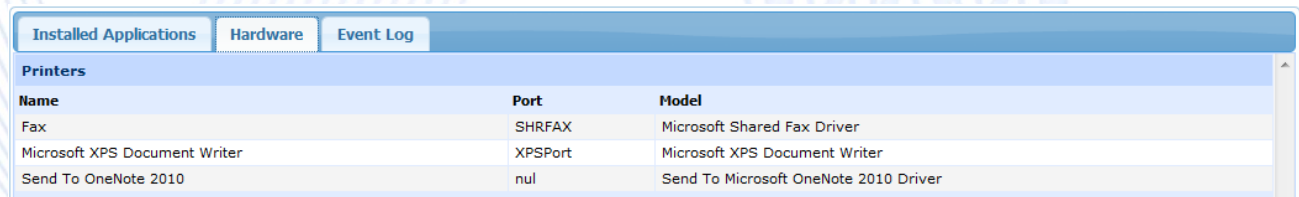
*This area will show all installed programs on the selected machine.*



Installed Applications	Hardware	Event Log
Microsoft SQL Server VSS Writer		Oct 8th, 2010 679 B
Microsoft SQL Server Setup Support Files (English)		Oct 8th, 2010 24.57 KB
Microsoft Office 2007 Primary Interop Assemblies		Oct 12th, 2010 11.79 KB
Adobe AIR		Oct 29th, 2010 29.46 KB

## Hardware

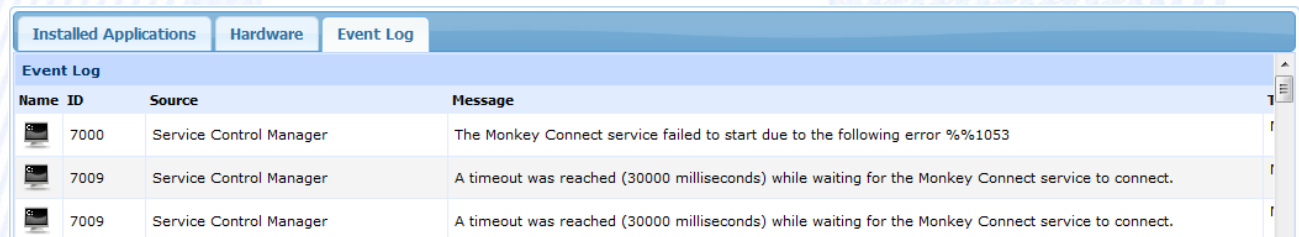
*This area will display any additional hardware that may be attached to the machine. In this image we notice all the printer/printer drivers.*



Installed Applications	Hardware	Event Log
<b>Printers</b>		
Name	Port	Model
Fax	SHRFAX	Microsoft Shared Fax Driver
Microsoft XPS Document Writer	XPSPort	Microsoft XPS Document Writer
Send To OneNote 2010	nul	Send To Microsoft OneNote 2010 Driver

## Event Log

*The event logs are pulled directly from the machine on an hourly basis. The events you see in this section will mirror that of the actual machine.*



Installed Applications	Hardware	Event Log	
<b>Event Log</b>			
Name	ID	Source	Message
	7000	Service Control Manager	The Monkey Connect service failed to start due to the following error %%1053
	7009	Service Control Manager	A timeout was reached (30000 milliseconds) while waiting for the Monkey Connect service to connect.
	7009	Service Control Manager	A timeout was reached (30000 milliseconds) while waiting for the Monkey Connect service to connect.

## Remote Control

**(This feature currently only works in INTERNET EXPLORER)**

*This is one of the key features of this product. This feature will allow you to connect remotely with your client and resolve any issues that they may have. The user must be present at the machine initially, as one of the current requirements requires that the user must log-in to the machine.*

*In order to start a remote connection to any machine, simply click the label [online]*

The screenshot displays a remote control interface. At the top, a table lists machines with columns for Machine Name, Status, Remote Sessions, and Last Online. The machine 'HANK-NEWMAN' is shown as 'Online' with 'No Active Sessions'. Below the table is a control bar with buttons for Disconnect, Refresh, Watch, Quality (High, Average, Low), and Resolution. The main area shows a live view of a Windows XP desktop with a green hill background. Desktop icons include 'bin', 'WMI\_Agent', 'Monkey Remote', and 'Recycle Bin'. The taskbar at the bottom shows the 'start' button and system tray icons, including the time '2:41 PM'.

Machine Name	Status	Remote Sessions	Last Online
HANK-NEWMAN	Online	No Active Sessions	

Control Bar: Disconnect, Refresh, Watch, Quality (High, Average, Low), Resolution

Desktop View: bin, WMI\_Agent, Monkey Remote, Recycle Bin, start, 2:41 PM